

Removing Barriers to Donation by Protecting, Supporting and Assisting Donors



Donor Assistance Offered Through the National Kidney Registry's Donor Shield



Reimbursement for Travel and Dependent Care Costs*

- Donors are eligible for reimbursement of donation-related expenses for travel, lodging and meals for the donor and an accompanying caregiver as well as dependent care (for children or adult dependents of the donor) during the donation process. Total reimbursement is up to a maximum of \$6,000 for these expenses
- Reimbursement for travel and lodging expenses for the donor and a caregiver
 - Covers transportation (taxi, ride share, car rental, parking) mileage (IRS medical mileage rate), lodging and meals
 - Receipts for all travel costs are required for reimbursement
- Reimbursement for dependent care costs for a child or adult dependent of the donor
 - Covers child or adult day care, before- and after-school care, in-home care and summer day camp
 - Receipts are required for dependent care provided by a care facility. If care is provided by an individual and a receipt for services cannot be produced, the donor will be asked to sign an affidavit as part of the reimbursement process
- All post-donation reimbursements are made within approximately 10 business days after submission of receipts
- Reimbursements to the donor are via ACH to a U.S. bank account maintained in the name of the donor. Bank routing number and account number must be provided for reimbursement[†]





Kidney Prioritization***

 Prioritization for a living donor kidney should the donor ever need a transplant in the future



Voucher Donation

- The standard voucher is utilized when a donor wants to donate a kidney to someone specific who needs a kidney transplant within a year. The donor can donate when it is convenient for them and the person in imminent need will receive a voucher for a living donor kidney transplant, which can be activated at any time. In addition to the voucher holder, the donor can also name up to five loved ones as backup voucher holders should the voucher holder not end up redeeming the voucher.
- The family voucher is utilized when a donor wants to donate a kidney to an unspecified recipient, meaning their kidney will go to someone on the transplant list who is identified as the best match. The Family Voucher Program provides up to five vouchers for the donor's loved ones, which can be activated if any of them ever need a kidney transplant in the future. Once the first voucher is redeemed, all other vouchers related to that donor become void and cannot be redeemed.



Remote Donation

- Donors can complete their evaluation and surgery at a local NKR transplant center
- Avoid traveling to recipient's transplant center
- Donated kidney is transported safely to the recipient



Best Match

- The NKR system utilizes the most advanced technology and science to find patients the best possible match
- Better matches mean better outcomes and longer-lasting kidney transplants, so your donation can last longer



Legal Support*

- Free legal support for issues directly related to kidney donation
- Help fighting unlawful employment termination or discrimination by health or life insurance companies



Complication Protection*

- Donors never pay for any type of donationrelated complication at any time after kidney donation
- Travel, lodging and lost wage reimbursement for treatment of any donation-related complications



Home Blood Draws*

- Phlebotomist comes directly to donor's home or place of employment
- Eliminate trips to the transplant center and time off work



Help Other Donors**

- Provide feedback on your donor experience to improve the experience for other donors
- Delivered automatically via email throughout the donation process
- Designed to take less than 5 minutes to complete

Register as a Donor Through an NKR Website for an Easier Process and Extra Support



Reduce Wasted Time

- Easy online screening to determine preliminary donor eligibility
- Easy online process from initial donor registration to post-transplant follow-up



Donor Connect

- Speak with a living kidney donor who can answer questions based on their own experience
- Donor mentors are assigned as part of the donor registration process, though you may opt out if you wish
- * Donors must participate in an NKR swap or donate at a Donor Shield Direct center to receive this donor assistance.
- ** Donors must participate in an NKR swap to receive this donor assistance.
- *** Available through NKR's Voucher Program, NKR swaps and Kidney for Life direct transplants.
- † ACH payment will come from Best Match Corporation.





Lost Wage Reimbursement*

- Reimbursement up to \$2,000/week for up to 12 weeks (reimbursement beyond 3 weeks requires approval from the transplant center)
- No financial or income information is required from the recipient, and eligibility is not tied to income for either the donor or the recipient
- SSN or EIN and documentation to support employment and income are required
- All reimbursements are made within approximately 10 business days after submission of proper documentation
- Reimbursements to the donor are via ACH to a U.S. bank account maintained in the name of the donor. Bank routing number and account number must be provided for reimbursement[†]
- Donor will receive 1099 Miscellaneous Income form for wage reimbursement[†]

For the latest information, please contact your transplant center or visit our website



www.donorshield.com/kidney